

# Terms & Conditions – 3bora

## 1. Introduction

Welcome to 3bora!

These Terms & Conditions govern your use of the 3bora platform, a smart service that helps padel players organize matches by finding available courts and matching players. By using 3bora, you agree to these terms. If you do not agree, please do not use the service.

## 2. User Responsibilities

- Users must provide accurate availability, preferred courts, and player preferences.
- Users agree to honor booked matches or cancel within a reasonable timeframe if needed.
- Users are responsible for ensuring they meet any requirements set by the padel court providers.
- One person can only have **one** account.
- Users can upload a profile picture, which will be visible to other users. User names will also be visible, but email addresses will remain private.

## 3. Matchmaking & Court Bookings

- 3bora uses a smart system to find the best match based on availability, location, and player preferences.
- If all match conditions align, 3bora will automatically book the court with the user's prior consent.
- If a match includes non-preferred players, users will be asked to confirm participation.
- Court bookings are subject to Court provider's terms and availability.
- **All bookings are for doubles matches (2 vs. 2). A match always requires 4 players.**
- **Each booking is for one match on one court, with a fixed duration of 90 minutes.**

## 4. Payments & Fees

- Any court fees are processed directly through the Court provider's preferred system, and users must comply with their payment policies.
- **For any fee collected by Court providers, 3bora is not responsible.**
- 3bora does not process payments for court bookings but may introduce additional premium features in the future.

## 5. Cancellations & No-Shows

- Users should cancel matches as early as possible if they cannot attend.
- **Court cancellations must be made at least 24 hours before the match. If not, charges may apply according to Court provider's Terms and Conditions.**
- 3bora is not responsible for any penalties or restrictions imposed by Court providers due to cancellations or no-shows.

## 6. Liability & Disclaimers

- 3bora is a matchmaking and booking facilitation service and does not own or operate any padel courts.
- 3bora is not responsible for court availability, pricing, or user conduct during matches.
- While we strive for accuracy, we do not guarantee that all matches will be successfully booked or error-free.

## 7. Availability & Scheduling

- Users can set their availability **up to 2 weeks / on month in advance but not earlier than 4 hours before the set-up time.**
- **Each availability slot is at least 2 hours long.**
- **A user can set a maximum of 2 availability slots per day.**

## 8. Privacy & Data Usage

- 3bora collects and processes user data to improve matchmaking services.
- User information (e.g., availability, court preferences, skill level) is used solely for match organization and is not shared with third parties beyond necessary integrations (e.g., Court providers and National Sport Associations).
- By using 3bora, you agree to our Privacy Policy.

## 9. Changes to Terms

- 3bora may update these Terms & Conditions at any time. Users will be notified of significant changes.

## 10. Contact Information

For any questions regarding these Terms & Conditions, please contact us at [hello@3bora.com](mailto:hello@3bora.com)

## 11. Ownership & Legal Information

The 3bora service is owned and operated by **Breaking News Szolgáltató és Kereskedelmi Korlátolt Felelősségű Társaság (Breaking News Kft.)**, a company registered in Hungary.

- **Company Name:** Breaking News Szolgáltató és Kereskedelmi Kft.
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- **Tax Number:** 23297670207
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**Breaking News Szolgáltató és Kereskedelmi Kft.**

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